

Bow and Quill Music

Crafting Music Education from Page to Stage

Rates & Policies

Lessons are prepaid for the month and are booked on a weekly basis. They are typically held at Nick Rail Music, 1770 Orange Tree Lane, Redlands, CA, 92374.

All lessons must be paid in advance. Appointments will not be reserved for students who have not prepaid their lesson fees. **Lessons will be terminated if the monthly invoice is not paid within ten days of the due date.**

Lessons may be paid by cash, check*, money order, or card. Checks and money orders should be made out to Bow and Quill Music.

First-time students will receive a free 30-minute trial lesson. Bow and Quill Music guarantees that if you are dissatisfied after your first month of lessons, you may receive a refund for that month provided you submit a Withdrawal Form.

Monthly Lesson Rates:

60 min/week: \$208 (4 lessons) or \$260 (5 lessons)

45 min/week: \$164 (4 lessons) or \$205 (5 lessons)

30 min/week: \$112 (4 lessons) or \$140 (5 lessons)

Family Discount: \$5/student/month

Cancellation Policy:

Because a consistent lesson schedule is vital to each student's progress, regular appointment times are reserved for each student whose lessons are prepaid.

Anticipated cancellations are to be made up whenever possible. The earlier the notice, the easier it will be to reschedule the lesson.

Since lesson times are reserved, students must notify Bow and Quill Music of any foreseen cancellations at least seven days in advance of their scheduled lesson. Make-up lessons are subject to availability and must be scheduled within 14 days of the cancelled lesson. They cannot take the place of regularly scheduled lessons. Lessons that cannot be made up within 14 days due to the availability of Bow and Quill Music will be credited to the student's account based on a pro-rated amount. A student may also opt to credit their account in lieu of a make-up lesson. This option may be taken a maximum of one lesson per month. Beyond that, credits will not be issued for student cancellations in that month.

A lesson cancelled by the student less than seven days in advance may be rescheduled within 14 days of the originally scheduled lesson but will not have the option to be credited to the student's account. **However, any lessons cancelled less than 48 hours in advance will not be rescheduled or credited to the student's account.**

In the event that Bow and Quill Music cancels a lesson, make-up lessons will be scheduled within 14 days of the originally scheduled lesson. In this case, lessons that are unable to be made up will be credited to the student's account on a pro-rated basis. As much as possible, students will be notified of a cancellation on the part of Bow and Quill Music at least one week in advance.

*A \$31 insufficient funds fee will be observed for bounced checks. In addition, students whose tuition has been paid with a bounced check will only be permitted to pay tuition via cash, money order, or card.

Bow and Quill Music reserves the right to change these policies at any time. All students will be given a hardcopy of these policies upon enrollment. Students will be notified of policy changes at least two weeks in advance of their effective date and will be given a revised copy at that time.

For questions or concerns regarding these policies, feel free to contact Sakari Dixon at lessons@bowandquillmusic.com.